GOVERNMENT OF GUAM



DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT



JAMES W. GILLAN DIRECTOR

LEO G. CASIL
DEPUTY DIRECTOR

RAY TENORIO LIEUTENANT GOVERNOR

APR 2 7 2016

4346-1591 Office of the Speaker Judith T. Won Pat. Fd.D

Honorable Judith T. Won Pat Speaker 33rd Guam Legislature 155 Hessler Place Hagatna, Guam 96910

Dear Madam Speaker:

Attached is the fiscal year 2016 second quarter report of activities and inventory of non-expendable property of the Alee I and II shelters. This is in compliance with Public Law 33-66, Chapter XIII, Section 6, relative to reporting requirements for non-profit organizations.

Should you have any questions or need additional information, please contact Ms. Linda B. Rodriguez, Human Services Program Administrator for the Bureau of Social Services Administration at 475-2653/2672. We appreciate your continued support.

Sincerely,

JAMES W. GILLAN

Attachment

Cc: Office of Public Accountability

1591



Catholic Social Service 2016 APR

234A U.S. Army Juan C. Fejeran Street Barrigada, Guam 96913 Tel: 671-635-1406 Fax: 671-635-1444 Email: css@guam.net

Website: www.catholicsocialserviceguam.org

2016 APR 14 PM 4: 14

DPHSS/BOSSA

#16-1220

Archbishop Anthony S. Apuron OFM CAP D.D. President / Chairman Board of Trustees

Diana B. Calvo Executive Director

Ronald Carandang Deputy Director TO: DEPARTMENT OF PUBLIC HEALTH & Social SERVICES

123 Chalan Kareta Mangilao, Guam 96913

PROJECT REPORT

CONTRACTOR: CATHOLIC SOCIAL SERVICE

#234-A U.S Army Juan C. Fejeran Street

Barrigada Heights, Guam 96913

PROGRAM TITLE: TITLE XX

PROJECT: ALEE EMERGENCY SPOUSE ABUSE

& CHILDREN'S SHELTER

QUARTERLY: Jan-Feb-Mar 2016

PREPARED BY: Ulula h. Never

PAULA M. PEREZ

PROGRAM MANAGER, ALEE SHELTER

APPROVED BY: Truna Calin

DIANA B. CALVO

DIRECTOR

SUBMISSION DATE: April 04, 2016





CATHOLIC SOCIAL SERVICE ADMINISTRATION QUARTERLY REPORT

2016 APR 14 PM 4: 14

PROGRAM MONTH ALEE SHELTER JANUARY, FEBRUARY, MARCH

DATE PHSS/BOSSA

SUMMARY OF ACTIVITIES:

Events:

- January 20, 2016: Legacy of Hope and CSS Management meeting attended by Program Manager.
- January 25, 2016: Monthly staff meeting for Alee Shelter staff.
- January 27, 2016: Santa Barbara Parish monthly dinner attended by all clients from both shelters.
- January 29, 2016: Guam Homeless Coalition's annual Point in Time Count. Program Manager P. Perez, Social Worker A. Tagudin, House Coordinator A. Meno and Shelter staff A. Sanchez participated in this event.
- February 1, 2016: Program Manager did a presentation in regards to Alee services at Agueda Johnston Middle School.
- February 5, 2016: Island Telephone quarterly dinner at CSS main office and attended by clients of both shelters.
- February 5, 2016: Social Worker and Administrative Assistant participated in the Fire Department's Boot Drive in which all proceeds will be donated to the Alee Shelter.
- February 10, 2016: Program Manager attended the Guam Homeless Coalition's annual Point in Time Count debrief.
- February 17, 2016: Program Manager attended the Guam Homeless Coalition monthly meeting.
- February 20, 2016: Catholic Social Service monthly rummage sale was held on this day. Alee Shelter received 80% of all proceeds earned. Program Manager, Social Worker, Administrative Assistant, House Coordinator and Shelter Staff; F. Cepeda, M. Ngiramolau, M. Choffat, C. Santos, and O. Cruz assisted at the sale.
- February 23, 2016: Program Manager did a presentation at Guam Community College for Police Recruits in regards to Alee services.
- February 24, 2016: Program Manager attended Catholic Social Service Legacy of Hope planning meeting and the Frail and Elderly Month planning committee meeting.
- February 24, 2016: Santa Barbara hosted their monthly dinner for clients of both shelters.

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- February 28, 2016: Program Manager, Social Worker, and Administrative Assistant participated in the Department of Public Health and Social Services National Children's Dental Health Month outreach at the Micronesia Mall.
- February 29, 2016: Alee Monthly Staff meeting was held on this day.
- March 2, 2016: Planning meeting for Child Abuse Prevention Month facilitated by Department of Public Health and Social Services (DPHSS) Bureau of Social Services Administration (BOSSA) and attended by House Coordinator A. Meno and MSW intern C. Koch.
- March 9, 2016: Planning meeting for the Catholic Social Service Annual Legacy of Hope Gala attended by Program Manager P. Perez.
- March 14, 2016: Field visit conducted by University of Guam Social Work Professor Dr. Tricia Lizama to discuss progress of the four (4) Social Work student interns with the Alee Program.
- March 15, 2016: Catholic Social Service monthly Management meeting and planning meeting for Annual Legacy of Hope Gala attended by Program Manager P. Perez.
- March 16-17, 2016: National Association of Social Worker's Guam Chapter annual conference outreach display table manned by various Catholic Social Service Programs including Alee.
- March 17, 2016: Program Manager P. Perez accompanied Catholic Social Service Executive Director D. Calvo to discuss the 35th Anniversary of the Alee Women's Shelter on the Patti Arroyo Show.
- March 19, 2016: 35th Anniversary Celebration of the Alee Women's Shelter was held at the Catholic Social Service main office in Barrigada Heights. A Mass was celebrated by Monsignor David I. Quitugua followed by a merienda.
- March 24, 2016: Program Manager accompanied Legacy of Hope Gala Chairperson P. J. Camacho to discuss the Gala on KUAM's News Extra.
- March 28, 2016: Planning meeting for Catholic Social Service Annual Legacy of Hope Gala attended by Program Manager P. Perez.
- March 28, 2016: Easter Egg Hunt and Dinner hosted by Saint John's School's Soroptomist Club and attended by Women and children of both shelters.
- March 30, 2016: Community Outreach at the University of Guam hosted by *I Pinangon Campus Suicide Prevention Program* attended by Program Manager P. Perez, Social Worker A. Tagudin, and Administrative Assistant D. Cruz.

Alee I Catherine's Home: Women's Shelter

Alee Shelter Administration Quarterly Report For the period of January, February, March 2016 Page 2 of 23

January 2016

During the month of January 2016, the Alee I Catherine's Home for Family Violence Domestic Assault shelter received a total of seventy four (74) calls:

Eleven (11) possible client referral calls, to include self-referrals and a referral from Oasis, thirty three (33) active clients inquiring/giving information, seven (7) outside agency/program calls inquiring/giving information, eleven (11) program/staff related calls, six (6) calls for former clients, five (5) donation inquiry and pick-up calls, and (1) no answer.

Alee I provided services for a total of seven (7) clients for the month of January, three (3) new clients and four (4) clients from the previous month.

Active clients for January 2016:

Client #2170-1 Client entered the shelter on January 06, 2016 at 10:45am with two (2) of her minor children, ages; nine (9) months and two (2) years old. Client is a twenty-two (22) year old single Chuukese woman who is a Permanent Resident Alien. Client was assisted with obtaining the necessary documentation to obtain an mayor's verification and was provided with the necessary documentation from the Shelter in order to complete her *Department of Public Health and Social Services (DPHSS)- Public Benefits* Change Report. Transportation was provided to the mayor's office, where client was to obtain a mayor's verification for her DPHSS Public Benefits Change Report. Client was also assisted with transportation services to the DPHSS, when her child needed medical assistance; however client did not call for pick-up services. Client did not contact the shelter after the transport to the DPHSS, and did not return during the allowed curfew time. Client was not interested in applying for a protective order. It is unknown as to where client transitioned to upon client's informal exit on, January 08, 2016 at 7:30am.

Client #2281 Client entered the shelter on January 22, 2016 at 10:00pm with her three (3) year old minor child. Client is a thirty-five (35) year old single Chamorro woman who is a U.S. citizen. Upon entry, client brought her personal vehicle to the shelter, which client utilized for transportation. Client was assisted with food, shelter, and toiletries while staying at the shelter. Client did not contact the shelter after client exited during a personal outing, and did not return during the allowed curfew time. Client was not interested in applying for a protective order. It is unknown as to where client transitioned to upon client's informal exit on, January 23, 2016 at 8:00pm.

Client #2265 Client entered the shelter on September 23, 2015 at 4:45pm with three (3) of her minor children, ages; five (5) months, one (1), and two (2) years old. Client is a twenty-two (22)

Alee Shelter Administration Quarterly Report For the period of January, February, March 2016 Page 3 of 23 year old single Chamorro woman who is a U.S. citizen. Client was assisted with obtaining a mayor's verification and providing the necessary documentation for client's *Department of* Public Health and Social Services (DPHSS) - Public Benefits change report, applying for Welfare, and updating the children's shot records at the Department of Public Health and Social Services (DPHSS). Client was assisted with transportation services to her DPHSS- Division of Public Welfare- Works Program Orientation. Transportation was also provided to the client's child's doctor's appointment, when child needed to see a medical specialist. Client was also assisted with the monetary funds to retrieve her youngest child's birth certificate from the Department of Public Health and Social Services- Office of Vital Statistics, assistance in obtaining the necessary documents from the DPHSS to apply for a social security card for her youngest child at the Guam Social Security Office, transportation the Woman, Infants, and Children (WIC) Office in order to add her youngest child to receive WIC benefits, for the renewal of her WIC benefits, and transportation to attend a WIC Nutrition Class for Breastfeeding moms at the WIC Office at the DPHSS. Client was assisted with making a referral for psychological and physical assessment services with the Guam Early Intervention System (GEIS) and Karinu for client's children. In regards to housing, client was assisted with applying for the Guam Housing Urban Renewal Authority (GHURA) - Public Housing program and the Guam Housing Corporation (GHC), and was assisted with transportation and respite babysitting services in order for the client to attend her 2 (two) GHURA Orientations at two different GHURA Amps. Client was also assisted with applying with the Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP). Client was assisted with obtaining all clearances and documentation needed to accompany all housing application packets. Client is not interested in applying for a protective order. Client is an active client.

Client #2268 Client entered the shelter on November 01, 2015 at 9:10pm with four (4) of her minor children, ages; one (1) month, one (1), six (6), and nine (9) years old. Client is a thirty one 31 year old single Chamorro woman who is a U.S. citizen. Upon entry, client brought her personal vehicle to the shelter, which client utilized for transportation. Client was assisted with making referrals for psychological and physical assessment services with the *Guam Early Intervention System (GEIS)* and with *I'Famagu'on-ta* for client's children. Client was also assisted with transportation to client's child's assessment at the GEIS Office. In regards to housing, client was assisted with applying for the *Guam Housing Urban Renewal Authority (GHURA) - Public Housing* program and the *Guam Housing Corporation (GHC)*. Client was assisted with transportation services to client's GHURA Orientation. Client was also assisted with applying with the *Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP)*. Client was assisted with obtaining

Alee Shelter Administration Quarterly Report For the period of January, February, March 2016 Page 4 of 23 all clearances and documentation needed to accompany all housing application packets. Client is not interested in applying for a protective order. Client is an active client.

Client #2269 Client entered the shelter on November 05, 2015 at 10:45am with three (3) of her minor children, ages; ten (10) months, seven (7) and fourteen (14) years old. Client is a forty six (46) year old married Chamorro woman who is a U.S. citizen. Client was assisted with transportation with pick-up and drop-off to and from client's child's school, and with applying for and receiving Public Benefits, specifically from the Supplemental Nutritional Assistance Progarm (SNAP) and Welfare, from the Department of Public Health and Social Services. Client was assisted with transportation services to her DPHSS- Division of Public Welfare- Works Program Orientation and was assisted with assistance in allowing the client to earn volunteer hours at the Shelter, as required for those receiving Welfare services. Client was later assisted with terminating Welfare services. Client was also assisted with transportation to the Guam Memorial Hospital, when client's child needed emergency medical assistance. Client was assisted with transportation to meet the Bureau of Social Services Administration (BOSSA) -Child Protective Services' (CPS) social worker at I'Famagu'on-ta regarding psychological assessment services for client's eldest child, and the transportation of client's eldest child to Sanctuary Inc. In regards to housing, client was assisted with applying for the Guam Housing *Urban Renewal Authority (GHURA) - Public Housing* program and the *Guam Housing* Corporation (GHC). Client was also assisted with applying with the Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP). Client was assisted with obtaining all clearances and documentation needed to accompany all housing application packets. Client is not interested in applying for a protective order. Client is an active client.

Client #2278 Client entered the shelter on December 19, 2015 at 4:20am with her three (3) year old child. Client is a twenty-four (24) year old, married Chuukese woman, who is a U.S. Citizen. Client was assisted with applying for and receiving Public Benefits, specifically from the *Supplemental Nutritional Assistance Program (SNAP)* and Welfare, from the *Department of Public Health and Social Services (DPHSS)*. Client was also assisted with transportation with picking up her employment check at her former employment. Client was assisted with obtaining and applying for employment services with various business agencies and with transportation to Chamber Business Women's Network's 1st Annual Job Fair. In regards to housing, client was assisted with applying for the Guam Housing Urban Renewal Authority (GHURA) - Public Housing program and the Guam Housing Corporation (GHC). Client was also assisted with applying with the Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP). Client was assisted with obtaining

Alee Shelter Administration Quarterly Report For the period of January, February, March 2016 Page 5 of 23 all clearances and documentation needed to accompany all housing application packets. Client is not interested in applying for a protective order. Client is an active client.

Client #2282 Client entered the shelter on January 23, 2016 at 1:15pm with her five (5) month old child. Client is a thirty-seven (37) year old, married Japanese woman, who is a Permanent Resident Alien. Upon entry, client brought her personal vehicle to the shelter, which she utilized for transportation. Client was assisted with food and shelter. In regards to housing, client was assisted with applying for the *Guam Housing Urban Renewal Authority (GHURA) - Public Housing* program and the *Guam Housing Corporation (GHC)*, and the *Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP)*, which client was given the application forms for. Client is interested in applying for a protective order, and before entry to the Shelter, client began the application process. Client is an active client.

February 2016

During the month of February 2016, the Alee I Catherine's Home of Family Violence Domestic Assault shelter received a total of One Hundred and sixty-three (163) calls:

Nine (9) possible client referral calls from agencies, to include self-referrals and a referral from the National Domestic Violence Crisis Hotline, eighty-six (86) active clients inquiring/giving information, five (5) past client inquiring/giving information, twenty-one (21) calls for active clients, four (4) calls for former clients, nine (9) outside agency calls inquiring/giving information, twenty-four (24) program/staff related calls, one (1) wrong number call, and four (4) hang ups.

Alee I provided services for a total of eleven (11) clients for the month of February, six (6) new clients and five (5) clients from the previous month.

Active clients for February 2016:

Client #2265 Client entered the shelter on September 23, 2015 at 4:45pm with three (3) of her minor children, ages; five (5) months, one (1), and two (2) years old. Client is a twenty-two (22) year old single Chamorro woman who is a U.S. citizen. Client was assisted with obtaining a mayor's verification and providing the necessary documentation for client's *Department of Public Health and Social Services (DPHSS)* - Public Benefits change report, applying for Welfare, and updating the children's shot records at the *Department of Public Health and Social Services (DPHSS)*. Client was assisted with transportation services to her *DPHSS- Division of Public Welfare- Works Program* Orientation. Transportation was also provided to the client's

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child's doctor's appointment, when child needed to see a medical specialist. Client was also assisted with the monetary funds to retrieve her youngest child's birth certificate from the Department of Public Health and Social Services- Office of Vital Statistics, assistance in obtaining the necessary documents from the DPHSS- Guam Immunization Program to apply for a social security card for her youngest child at the Guam Social Security Office, transportation the Woman, Infants, and Children (WIC) Office in order to add her youngest child to receive WIC benefits, for the renewal of her WIC benefits, and transportation to attend a WIC Nutrition Class for Breastfeeding moms at the WIC Office at the DPHSS. Client was assisted with making a referral and receiving services for psychological and physical assessment services with the Guam Early Intervention System (GEIS) and Karinu for client's children. In regards to housing, client was assisted with applying for the Guam Housing Urban Renewal Authority (GHURA) -Public Housing program and the Guam Housing Corporation (GHC), and was assisted with transportation and respite babysitting services in order for the client to attend her two (2) GHURA Orientations at two different GHURA Amps. Client was also assisted with applying with the Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP). Client was also assisted with applying for and receiving services from the Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP), who assisted client with the monetary funds for the security deposit and installation fees to install power and water services at client's new home. Client was assisted with obtaining all clearances and documentation needed to accompany all housing application packets, and was able to transition into a housing unit under GHRUA- Public Housing program upon exit. Client was not interested in applying for a protective order. Client transitioned to a housing unit under the GHRUA- Public Housing program on February 11, 2016 at 2:00pm.

Client #2269 Client entered the shelter on November 05, 2015 at 10:45am with three (3) of her minor children, ages; ten (10) months, seven (7) and fourteen (14) years old. Client is a forty-six (46) year old married Chamorro woman who is a U.S. citizen. Client was assisted with transportation with pick-up and drop-off to and from client's child's school, and with applying for and receiving Public Benefits, specifically from the *Supplemental Nutritional Assistance Progarm (SNAP)* and Welfare, from the *Department of Public Health and Social Services*. Client was assisted with transportation services to her *DPHSS- Division of Public Welfare-Works Program* Orientation and was assisted with assistance in allowing the client to earn volunteer hours at the Shelter, as required for those receiving Welfare services. Client was later assisted with terminating Welfare services because client was not willing to participate in DPHSS Works Programs. Client was also assisted with transportation to the *Guam Memorial Hospital*, when client's child needed emergency medical assistance. Client was assisted with transportation to

Alee Shelter Administration Quarterly Report For the period of January, February, March 2016 Page 7 of 23 meet the *Bureau of Social Services Administration (BOSSA) - Child Protective Services' (CPS)* social worker at *I'Famagu'on-ta* regarding psychological assessment services for client's eldest child, and the transportation of client's eldest child to *Sanctuary Inc.* In regards to housing, client was assisted with applying for the *Guam Housing Urban Renewal Authority (GHURA) - Public Housing* program and the *Guam Housing Corporation (GHC)*. Client was also assisted with applying for and receiving services from the *Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP)*, who assisted client with the monetary funds for the security deposit and installation fees to install power and water services at client's new home. Client was assisted with obtaining all clearances and documentation needed to accompany all housing application packets, and was able to transition into a housing unit under *GHRUA- Public Housing* program upon exit. Client was not interested in applying for a protective order. Client transitioned to a housing unit under the *GHRUA- Public Housing* program on February 11, 2016 at 6:20pm.

Client #2079-1 Client entered the shelter on February 26, 2016 at 6:25pm with her minor child, age one (1). Client is a thirty (30) year old single Chuukese woman who is a Permanent Resident Alien. Client was assisted with food assistance and shelter. Client was not interested in applying for a protective order. Client moved back with boyfriend/ perpetrator upon exit on February 28, 2016 at 5:38pm.

Client #2268 Client entered the shelter on November 01, 2015 at 9:10pm with four (4) of her minor children, ages; one (1) month, one (1), six (6), and nine (9) years old. Client is a thirty-one (31) year old single Chamorro woman who is a U.S. citizen. Upon entry, client brought her personal vehicle to the shelter, which client utilized for transportation. Client was assisted with making referrals for psychological and physical assessment services with the Guam Early Intervention System (GEIS) and with I'Famagu'on-ta for client's children. Client was also assisted with transportation to client's child's assessment at the GEIS Office. In regards to housing, client was assisted with applying for the Guam Housing Urban Renewal Authority (GHURA) - Public Housing program and the Guam Housing Corporation (GHC). Client was also assisted with applying for and receiving services from the Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP), who assisted client with the monetary funds for the security deposit and installation fees to install power and water services at client's new home. Client was assisted with obtaining all clearances and documentation needed to accompany all housing application packets, and is currently waiting to transition into a housing unit under the GHURA- Public Housing Program. Client is not interested in applying for a protective order. Client is an active client.

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Client #2278 Client entered the shelter on December 19, 2015 at 4:20am with her child; age, three (3) years old. Client is a twenty-four (24) year old, married Chuukese woman, who is a U.S. Citizen. Client was assisted with applying for Public Benefits, specifically for Supplemental Nutritional Assistance Program (SNAP) and Welfare, from the Department of Public Health and Social Services (DPHSS, and was able to receive SNAP benefits. Client is currently waiting for her Welfare application to be fully processed. Client was also assisted with transportation with picking up her employment check at client's former employment. Client was assisted with obtaining and applying for employment services with various business agencies and with transportation to Chamber Business Women's Network's 1st Annual Job Fair. In regards to housing, client was assisted with applying for the Guam Housing Urban Renewal Authority (GHURA) - Public Housing program and the Guam Housing Corporation (GHC) and was assisted with transportation and respite babysitting services in order for the client to attend her GHURA Orientation. Client was also assisted with applying for and receiving services from the Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP), who assisted client with the monetary funds for the security deposit and installation fees to install power and water services at client's new home. Client was assisted with obtaining all clearances and documentation needed to accompany all housing application packets, and is currently waiting to transition into a housing unit under the GHURA-Public Housing Program. Client is not interested in applying for a protective order. Client is an active client.

Client #2282 Client entered the shelter on January 23, 2016 at 1:15pm with her child, age five (5) months. Client is a thirty-seven (37) year old, married Japanese woman, who is a Permanent Resident Alien. Upon entry, client brought her personal vehicle to the shelter, which she utilized for transportation. Client assisted with applying for and receiving *Woman Infants and Children (WIC)* benefits. Client was also assisted with the *Guam Police Department- Domestic Assault Response Team (DART)* to coordinate police escort services for client to be able to retrieve personal items from the perpetrator's home. In regards to housing, client was assisted with applying for the *Guam Housing Urban Renewal Authority (GHURA) - Public Housing* program and the *Guam Housing Corporation (GHC)*, and the *Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP)*, which client was given the application forms for. Client is actively seeking affordable apartment units, in which client can transition to. Client was able to receive a protective order, which client applied for prior to entering the shelter. Accompaniment to client's protective order hearing was provided. Client is an active client.

Alee Shelter Administration Quarterly Report For the period of January, February, March 2016 Page 9 of 23 Client #2283 Client entered the shelter on February 1, 2016 at 7:00pm with her three (3) minor children, ages; five (5), eight (8), and nine (9) years old. Client is a thirty-six (36) year old Chamorro woman, who is a U.S. citizen. Client was assisted with transportation pick-up and drop-off services to and from client's children's school and in submitting her *Department of Public Health and Social Services (DPHSS)* change report. Client was also assisted with transportation services to her *DPHSS- Division of Public Welfare- Works Program* Orientation and to meet with her *Office of the Attorney General- Victim Witness Ayuda Services (VWAS)* advocate regarding her stay away order against her husband. Client is interested in applying for a protective order, and prior entering the shelter, client began the application process. Client is an active client.

Client #2197-5 Client entered the shelter on February 8, 2016 at 3:35pm with three (3) of her minor children, ages; one (1), two (2), and eight (8) years old. Client is a twenty-seven (27) year old Pohnpeian woman, who is a Permanent Resident Alien. Client was assisted with transportation pick-up and drop-off services to and from client's child's school. Client was assisted in submitting her Department of Public Health and Social Services (DPHSS) change report. Client was also assisted in obtaining the necessary documents from the Department of Public Health and Social Services (DPHSS)- Guam Immunization Program to apply for a social security card for child at the Guam Social Security Office and with transportation to the Department of Public Health and Social Services when client's child needed medical attention. In regards to housing, client was assisted with applying for the Guam Housing Urban Renewal Authority (GHURA) - Public Housing program and the Guam Housing Corporation (GHC). Client was also assisted with applying for the Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP), which client was given the application form for. Client was assisted with obtaining all clearances and documentation needed to accompany all housing application packets. Client is not interested in applying for a protective order. Client is an active client.

Client #2285 Client entered the shelter on February 17, 2016 at 12:00pm. Client is a twenty-six (26) year old Filipino woman, who is a U.S. citizen. Client was assisted with food and transportation regarding grocery shopping and with meeting client's family/ friends who assisted client with personal errands. Client was also assisted in submitting her *Department of Public Health and Social Services (DPHSS)* change report. Client was assisted with transportation to the *Guam Behavioral Health and Wellness Center (GBHWC)*, where client obtained prescription for medication and to the pharmacy where client picked up her medication. Client was also assisted with transportation to the *Public Defender Services Corporation* where client met with a lawyer regarding legal matters and the *Guam Probation Office* where client checked in with her

Alee Shelter Administration Quarterly Report For the period of January, February, March 2016 Page 10 of 23 Probation Officer. Client was also assisted with transportation services to the *Guam Memorial Hospital (GMH)* when client needed medical attention. In regards to housing, Alee Shelter is working with the *Guam Housing and Urban Renewal Authority (GHURA)* in working with the client to transition into the *GHURA- Shelter Plus Care* Program. Client is not interested in applying for a protective order. Client is an active client.

Client #2286 Client entered the shelter on February 17, 2016 at 5:25pm with three (3) of her minor children, ages; one (1), two (2), and six (6) years old. Client is a twenty-seven (27) year old, single Chuukese woman who is a Permanent Resident Alien. Client was assisted with food and transportation to meet with family/ friends who assisted client with personal errands. Client was also assisted in submitting her *Department of Public Health and Social Services (DPHSS)* change report. In regards to housing, client applied for the *Guam Housing Urban Renewal Authority (GHRUA) - Public Housing* Program and was provided with the necessary documentation to accompany the application. Client is currently in the process of applying for a protective order, which client was assisted in applying for with her friend on a personal outing. Client is an active client.

Client #2286 Client entered the shelter on February 21, 2016 at 6:50pm with two (2) of her minor children, ages; one (1) and two (2) years old. Client is a twenty-two (22) year old, single Kosrean woman who is a Permanent Resident Alien. Client was assisted with food and shelter. Client was also assisted in submitting her *Department of Public Health and Social Services* (DPHSS) change report. In regards to housing, client was assisted with applying for the *Guam Housing Urban Renewal Authority (GHURA) - Public Housing* Program, which client was given the application form for. Client is currently in the process of applying for a protective order, which client was assisted in applying for at our shelter. Client is an active client.

March 2016

During the month of March 2016, the Alee I Catherine's Home of Family Violence Domestic Assault shelter received a total of four hundred thirty-six (436) calls:

Twenty-one (21) possible client referral calls from agencies, to include self-referrals and a referral from the National Domestic Violence Crisis Hotline, one hundred seventy-three (173) active clients inquiring/giving information, twenty four (24) former clients inquiring/giving information, seventy eight (78) calls for active clients, six (6) calls for former clients, fifty-three (53) outside agency calls inquiring/giving information, sixty-four (64) program/staff related calls, seven (7) calls for donation inquiries, five (5) wrong number calls, and five (5) hang ups.

Alee Shelter Administration Quarterly Report For the period of January, February, March 2016 Page 11 of 23 Alee I provided services for a total of fourteen (14) clients for the month of March; six (6) new clients, and eight (8) clients from the previous month.

Active clients for March 2016:

Client #2268 Client entered the shelter on November 01, 2015 at 9:10pm with four (4) of her minor children, ages; nine (9), six (6), and one (1) years old, and one (1) month old. Client is a thirty-one (31) year old single Chamorro woman who is a U.S. citizen. Upon entry, client brought her personal vehicle to the shelter, which client utilized for transportation. Client was assisted with making referrals for psychological and physical assessment services with the Guam Early Intervention System (GEIS) and with I'Famagu'on-ta for client's children. Client was also assisted with transportation to client's child's assessment at the GEIS Office. In regards to housing, client was assisted with applying for the Guam Housing Urban Renewal Authority (GHURA) - Public Housing program and the Guam Housing Corporation (GHC). Client was also assisted with applying for and receiving services from the Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP), who assisted client with the monetary funds for the security deposit and installation fees to install power and water services at client's new home. Client was assisted with obtaining all clearances and documentation needed to accompany all housing application packets, and was able to transition into a housing unit under the GHRUA- Public Housing program upon exit. Client was not interested in applying for a protective order. Client transitioned to a housing unit under the GHRUA- Public Housing program on March 01, 2016 at 1:50pm. Client #2278 Client entered the shelter on December 19, 2015 at 4:20am with her child; age three (3). Client is a twenty-four (24) year old, married Chuukese woman, who is a U.S. citizen. Client was assisted with applying for and receiving public benefits, specifically for Supplemental Nutritional Assistance Program (SNAP), Welfare, and Medicaid from the Department of Public Health and Social Services (DPHSS). Client was also assisted with transportation with picking up her employment check at client's former employment and grocery shopping. Client was assisted with obtaining and applying for employment services with various business agencies and with transportation to Chamber Business Women's Network's 1st Annual Job Fair. In regards to housing, client was assisted with applying for the Guam Housing Urban Renewal Authority (GHURA) - Public Housing program and the Guam Housing Corporation (GHC) and was assisted with transportation and respite babysitting services in order for the client to attend her GHURA Orientation. Client was also assisted with applying for and receiving services from the

> Alee Shelter Administration Quarterly Report For the period of January, February, March 2016 Page 12 of 23

Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP), who assisted client with the monetary funds for the security deposit and installation fees to install power and water services at client's new home. Client was assisted with obtaining all clearances and documentation needed to accompany all housing application packets, and was able to transition into a housing unit under the *GHRUA-Public Housing* program upon exit. Client was not interested in applying for a protective order. Client transitioned to a housing unit under the GHURA- Public Housing program on March 04, 2016 at 4:00pm.

Client #2288 Client entered the shelter on March 04, 2016 at 9:00pm with four (4) minor children, ages; fourteen (14), thirteen (13), eight (8), and two 92) years old. Client is a thirty-one (31) year old single Chamorro woman who is a U.S. citizen. Client was assisted with food, shelter, and grocery shopping. Client was interested in applying for a protective order, however was unable to do so during the duration of her stay. Client transitioned to family upon exit on March 08, 2016 at 11:54am.

Client #2284 Client entered the shelter on February 12, 2016 at 6:50pm with two (2) of her minor children, ages; one (1) and two (2) years old. Client is a twenty-two (22) year old, single Kosrean woman who is a Permanent Resident Alien. Client was assisted with food, shelter, and grocery shopping. Client was also assisted in submitting her *Department of Public Health and Social Services (DPHSS)* change report. In regards to housing, client was assisted with applying for the *Guam Housing Urban Renewal Authority (GHURA) - Public Housing* Program, which client was given the application form for. Client was interested in applying for a protective order, and upon exit, was in the process of applying. Client transitioned to family, specifically her boyfriend and mother-in-law upon exit on March 11, 2016 at 11:00am.

Client #2289 Client entered the shelter on March 12, 2016 at 12:15am. Client is a thirty-five (35) year old, single Chamorro woman who is a U.S. citizen. Client was assisted with food and shelter. Client was interested in applying for a protective order, however was unable to do so during the duration of her stay. Client transitioned to her boyfriend upon exit on March 12, 2016 at 3:39pm.

Client #2291 Client entered the shelter on March 17, 2016 at 1:58am. Client is a thirty-six (36) year old married Japanese woman who is a Permanent Resident Alien. Client was assisted with food and shelter. Client was not interested in applying for a protective order. Client transitioned back to her husband/ perpetrator upon exit on March 25, 2016 at 1:05pm.

Client #2282 Client entered the shelter on January 23, 2016 at 1:15pm with her child, age five (5) months. Client is a thirty-seven (37) year old, married Japanese woman, who is a Permanent Resident Alien. Upon entry, client brought her personal vehicle to the shelter, which she utilized for transportation. Client assisted with applying for and receiving *Woman Infants and Children (WIC)* benefits. Client was also assisted with the *Guam Police Department- Domestic Assault*

Alee Shelter Administration Quarterly Report For the period of January, February, March 2016 Page 13 of 23 Response Team (DART) to coordinate police escort services for client to be able to retrieve personal items from the perpetrator's home. In regards to housing, client was assisted with applying for the Guam Housing Urban Renewal Authority (GHURA) - Public Housing program and the Guam Housing Corporation (GHC), and the Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP), which client was given the application forms for. Client was also assisted in seeking apartment units, and was able to secure an apartment unit for rent. Client will transition into a rental apartment unit in the following month. Client was able to receive a protective order, which client applied for prior to entering the shelter. Accompaniment to client's protective order hearing and child custody hearing were provided. Client is an active client.

Client #2283 Client entered the shelter on February 1, 2016 at 7:00pm with her three (3) of her minor children, ages; five (5), eight (8), and nine (9) years old. Client is a thirty-six (36) year old, married Chamorro woman, who is a U.S. citizen. Client was assisted with transportation pick-up and drop-off services to and from client's children's school, transportation to meet with family who assisted client with personal errands, and grocery shopping. Client was also assisted in submitting her Department of Public Health and Social Services (DPHSS) change report. Client was also assisted with transportation services to her DPHSS- Division of Public Welfare- Works Program Orientation and to meet with her Office of the Attorney General-Victim Witness Ayuda Services (VWAS) advocate regarding her stay away order against her husband. In regards to housing, client was assisted with applying for the Guam Housing Urban Renewal Authority (GHURA) - Public Housing program. Client was also assisted with applying for services from the Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP), which client was given the application form for. Client was assisted with obtaining all clearances and documentation needed to accompany all housing application packets, and is currently on the waiting list for an available housing unit with the GHURA- Public Housing program. Client was able to receive a protective order, which client applied for prior to entering the shelter. Client is an active client.

Client #2197-5 Client entered the shelter on February 8, 2016 at 3:35pm with three (3) of her minor children, ages; one (1), two (2), and eight (8) years old. Client is a twenty-seven (27) year old, single Pohnpeian woman, who is a Permanent Resident Alien. Client was assisted with transportation pick-up and drop-off services to and from client's child's school, and grocery shopping. Client was assisted in submitting her *Department of Public Health and Social Services* (DPHSS) change report and with applying for and receiving Woman Infants and Children (WIC) benefits. Client was also assisted in obtaining the necessary documents from the *Department of Public Health and Social Services (DPHSS)- Guam Immunization Program* to apply for a social

Alee Shelter Administration Quarterly Report For the period of January, February, March 2016 Page 14 of 23 security card for child at the *Guam Social Security Office*, transportation and assistance with applying for a Guam Identification Card with the *Department of Revenue and Taxation*, and with transportation to the *Department of Public Health and Social Services* when client's child needed medical attention. In regards to housing, client was assisted with applying for the *Guam Housing Urban Renewal Authority (GHURA)- Public Housing* program and was assisted with transportation and respite babysitting services in order for the client to attend her 2 (two) GHURA orientations at two different GHURA Amps. Client was also assisted in applying for the *Guam Housing Corporation (GHC)* and the *Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP)*, which client was given the application form for. Client was assisted with obtaining all clearances and documentation needed to accompany all housing application packets, and is currently on the waiting list for an available housing unit with the *GHURA- Public Housing* program. Client is not interested in applying for a protective order. Client is an active client.

Client #2285 Client entered the shelter on February 17, 2016 at 12:00pm. Client is a twenty-six (26) year old, single Filipino woman, who is a U.S. citizen. Client was assisted with food assistance and transportation regarding grocery shopping and with meeting client's family/ friends who assisted client with personal errands. Client was also assisted in submitting her Department of Public Health and Social Services (DPHSS) change report. Client was assisted with transportation to the Guam Behavioral Health and Wellness Center (GBHWC), where client obtained prescription for medication and to the pharmacy where client picked up her medication. Client was also assisted with transportation to the Public Defender Services Corporation where client met with a lawyer regarding legal matters and the Guam Probation Office where client checked in with her Parole Officer. Client was also assisted with transportation services to the Guam Memorial Hospital (GMH) when client needed medical attention. Client was also assisted with transportation services to classes at the Oasis Empowerment Center and referral services to Project Bisita. In regards to housing, Alee Shelter is currently working with the Oasis Empowerment Center in assisting to transition client into their residential program. Client is not interested in applying for a protective order. Client is an active client.

Client #2286 Client entered the shelter on February 17, 2016 at 5:25pm with three (3) of her minor children, ages; one (1), two (2), and six (6) years old. Client is a twenty-seven (27) year old, single Chuukese woman who is a Permanent Resident Alien. Client was assisted with transportation pick-up and drop-off services to and from client's children's school, transportation to meet with family/ friends who assisted client with personal errands, and grocery shopping. Client was also assisted in submitting her *Department of Public Health and Social Services* (DPHSS) change report. In regards to housing, client applied for the *Guam Housing Urban*

Alee Shelter Administration Quarterly Report For the period of January, February, March 2016 Page 15 of 23 Renewal Authority (GHRUA)- Public Housing Program, and was assisted with transportation for the client to attend her GHURA orientation. Client was also assisted with applying for the Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP), which client was given the application form for. Client was assisted with obtaining all clearances and documentation needed to accompany all housing application packets, and is currently on the waiting list for an available housing unit with the GHURA- Public Housing program. Client was interested in applying for a protective order, which client was assisted in applying for with her friend on a personal outing, however was unable to receive the order due to insufficient evidence. Client is an active client.

Client #2287 Client entered the shelter on March 02, 2016 at 4:30pm with three (3) of her minor children ages; ten (10), eight (8), and four (4) years old. Client is a twenty-nine (29) year old married Native American woman who is a U.S. citizen. Client was assisted with applying for and receiving public benefits, to include; Supplemental Nutrition Assistance Program (SNAP), Welfare/ Temporary Assistance for Needy Families (TANF), and Medicaid, with the Department of Public Health and Social Services (DPHSS). Client was assisted with making a referral for psychological and physical assessment services with Karinu, and with transportation services for client's child's assessment. Client was also assisted with obtaining the necessary documentation in order for client to register her children into the Guam Department of Education (GDOE) Public School System. Client was also assisted with transportation to meet members of the community who could possibly offer resources and support to the client regarding her situation and grocery shopping. In regards to housing, client was assisted with applying for the Guam Housing Urban Renewal Authority (GHURA) - Public Housing program, the Guam Housing Corporation (GHC), and the Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP), which client was given the application forms for. Client was assisted in applying for and receiving a protective order and accompaniment to client's protective order hearing was provided. Client is an active client.

Client #2290 Client entered the shelter on March 15, 2016 at 3:00pm. Client is a thirty-nine (39) year old separated Chamorro woman who is a U.S. citizen. Client was assisted with submitting a change report to the *Department of Public Health and Social Services (DPHSS)* and with applying for and receiving public benefits with the said agency, specifically for Supplemental Nutrition Assistance Program (SNAP), Welfare/ Temporary Assistance for Needy Families (TANF), and Medicaid. Client was also assisted with transportation to her *Oasis Empowerment Center* assessment appointment. In regards to housing, client was assisted with applying for the *Guam Housing Urban Renewal Authority (GHURA) - Public Housing* program and the *Salvation*

Alee Shelter Administration Quarterly Report For the period of January, February, March 2016 Page 16 of 23 Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP), which client was given the application forms for. Client was not interested in applying for a protective order. Client is an active client.

Client #2292 Client entered the shelter on March 27, 2016 at 4:45pm with four (4) of her minor children, ages; twelve (12), eleven (11), six (6), and four (4) years old. Client is a thirty-one (31) year old, married Filipino woman who is Permanent Resident Alien. Upon entry, client brought her personal vehicle to the shelter, which she utilized for transportation. Client was assisted with applying for public benefits with the *Department of Public Health and Social Services (DPHSS)*, specifically for Supplemental Nutrition Assistance Program (SNAP), Welfare/ Temporary Assistance for Needy Families (TANF), and Medicaid, and was able to receive SNAP and Medicaid benefits. In regards to housing, client was assisted with applying for the *Guam Housing Urban Renewal Authority (GHURA) - Public Housing* program and the *Guam Housing Corporation (GHC)*, and the *Salvation Army's Emergency Solutions Grant Program Homelessness Prevention and Rapid Re-Housing Program (ESG-HPRRP)*, which client was given the application forms for. Client was also assisted with applying for a protective order and is currently in the process of meeting with an attorney and advocate regarding the matter. Client is an active client.

- ❖ On January 22, 2016, Ray Blas, Administrator, Dwain Sanchez, Senior Program Coordinator, Evonnie Hocog, Program Coordinator the Governor's Community Outreach -Federal Programs Office conducted a site monitoring at Alee 1.
- On January 27, 2016, Melissa San Nicolas of the Department of Public Health and Social Services Bureau of Social Services Administration conducted their quarterly inspection of Alee Women's Shelter. There were no concerns brought to our attention.
- ❖ We submitted an application to the TakeCare Foundation for a \$5,000.00 grant. If we are awarded the money, it will be utilized for the purchase of two (2) heavy duty washing machines and two (2) heavy duty dryers, one (1) set for each shelter.
- ❖ On February 9, 2016 a grant application was submitted by Big Brothers Big Sisters of Guam to the U. S. Department of the Insular Affairs for a Technical Assistance Program (TAP) grant. If awarded, CSS Alee Shelter, as a community partner will receive monies to be utilized for translating all of our required documents in various languages including Chuukese, Yapese, Kosraen, and Phonpeian.
- ❖ On February 11, 2016 a grant application was submitted by the Department of Public Health and Social Services, Division of Senior Citizens, Bureau of Adult Protective Services for the Office of Violence Against Women Fiscal Year 2016 "Enhanced Training and Services to end Abuse Later in Life Program." CSS Alee is a community

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- partner in aiding to build Guam's capacity to adequately respond to individuals 50 years of age and older who are victims of abuse, neglect, and exploitation. If the grant is awarded, the CSS Alee Social Worker will attend Trainer of Trainees training program to enhance skills in regards to services provided to elders and in turn provide trainings to other providers in the community.
- ❖ On February 25, 2016 a grant application was successfully uploaded for the Office of Violence Against Women Fiscal Year 2016 "Transitional Housing Assistance Grants for Victims of Sexual Assault, Domestic Violence, Dating Violence, and Stalking. If awarded the grant, CSS Alee Shelter will provide transitional apartment units and case management services for up to thirty six (36) months for four (4) women and their children that exit from our Women's shelter.
- ❖ On November 4, 2015 a grant application was submitted to the Naval Officers Spouses Connection for the purchase and installation of a security system for Alee Women's Shelter. We were awarded the money on February 29, 2016 and are in the process of working with the vendor to schedule the work to be done.
- ❖ We have implemented an Aftercare component to our services. It has become apparent that when the women leave the shelter for homes of their own, they experience a sense of anxiety with having to be on their own. Being able to come to the shelter for a few hours a day, helps to alleviate the anxiety the women are experiencing.
- ❖ On February 9, 2016 a grant application was submitted by Big Brothers Big Sisters of Guam to the U. S. Department of the Insular Affairs for a Technical Assistance Program (TAP) grant. If awarded, CSS Alee Shelter, as a community partner will receive monies to be utilized for translating all of our required documents in various languages including Chuukese, Yapese, Kosraen, and Phonpeian. * On March 15, 2016 we were informed that we were awarded the grant and are just awaiting the release of the monies to proceed.

Maintenance:

January 2016

- We have been experiencing issues with the lights in Room 9. Three companies were contacted and have come out to do assessments and we are awaiting for the price quotations so that we can move forward. To date we have only received one (1) quotation.
- On January 4th Appliance Doctor completed the repairs to the dryer.

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February 2016

- We have been experiencing issues with the lights in Room 9. Three companies were contacted and have come out to do assessments and we are awaiting for the price quotations so that we can move forward. To date we have only received one (1) quotation.
- February 19, 2016: Phoenix Pacific conducted quarterly maintenance of the fire suppression system and fire extinguishers.

March 2016

There were no maintenance issues this month.

Alee 2 Children's Home

January 2016

This month we served a total of one (1) child. All children are placed here by Child Protective Services (CPS). The shelter continues to provide Personal Care, Teaching Life Skills, Transportation and Recreational Outings for all the children in the shelter.

A nine (9) year old Chamorro girl continues to reside in the shelter. Minor had four (4) supervised with her sister. On three (3) of the visits, mother was present. Minor continues to attend Astumbo Elementary School. Minor's assigned Case Worker changed employment and we are awaiting word on a new worker. All communication regarding minor is done with Social Service Supervisor Arlene Gadia.

As part of the requirements for our application for Licensure, The Guam Fire Department conducted an inspection of the home on January 12, 2016 and the Department of Public Works conducted their inspection on January 13, 2016. The completed application for Licensure was submitted to the Department of Public Health and Social Services Bureau of Social Services for their review on January 15, 2016. As part of the review, Sara Senior conducted a site visit on January 27, 2016.

On January 27, 2016, Melissa san Nicolas of the Department of Public Health and Social Services Bureau of Social Services Administration conducted their quarterly inspection of the Alee Children's Shelter. There were no concerns brought to our attention.

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February 2016

This month we served a total of seven (7) children; one (1) Chamorro, two (2) Chuukese, two (2) Caucasian, and two (2) Marshallese. All children are placed here by Child Protective Services (CPS). The shelter continues to provide Personal Care, Teaching Life Skills, Transportation and Recreational Outings for all the children in the shelter.

A nine (9) year old Chamorro girl continues to reside in the shelter. Minor had four (4) supervised visits at Child Protective Services with her mother and sister. Minor has been at the shelter since October 8, 2015 and has adjusted well. Minor has no assigned Case Worker since the departure of her previous worker T. Tayama. All communication regarding her case is done with Social Service Supervisor I A. Gadia. As per A. Gadia, placement has not been identified for minor.

On February 5, 2016 shelter received two (2) female Chuukese minors ages sixteen (16) and fourteen (14). The foster family they had previously been placed with has relocated to Japan. At time of arrival, the older of the two (2) sisters reported being bullied to the administration at George Washington High School. Her CPS Case Worker M. Chapa was informed and M. Chapa inquired if Alee staff would be able to take care of transferring minor to John F. Kennedy (JFK) High School. Transfer was completed and minor now attends JFK. The younger sibling continues to attend Agueda Johnston Middle School. The minors have visits from 9:00am to 6:00pm on Sundays with their parents. As per M. Chapa, parents are awaiting housing under Guam Housing and Urban Renewals Family Unification Program. Once housing is in place, siblings will transition back to family. Minors have adjusted well to being in the shelter and have had no issues or concerns.

On February 11, 2016 the shelter received two (2) Caucasian female minors ages ten (10) and eight (8).

Both girls attend Carbullido Elementary School. The minors have had no contact with family. Crisis Worker M. Lizama informed staff that the minors may begin weekend furloughs with paternal grandmother and shelter will be notified when the visits are expected to begin. Minors have adjusted well to being in the shelter and have had no issues or concerns.

On February 25, 2016 shelter received two (2) female Marshallese minors ages eleven (11) and nine (9). The younger of the siblings has been having difficulties adjusting to being in the shelter. She cries often and expresses her desire for them to return to mother and her three (3) brothers. The eleven (11) year old is adjusting well and has been very helpful with her younger sister in regards to helping comfort her.

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March 2016

This month we served a total of nine (9) children; one (1) Chamorro, four (4) Chuukese, two (2) Caucasian, and two (2) Marshallese. All children are placed here through Child Protective Services (CPS). The shelter continues to provide Personal Care, Teaching Life Skills, Transportation and Recreational Outings for all the children in the shelter.

The nine (9) year old Chamorro girl continues to reside in the shelter. Minor has had five (5) supervised visits at the office of Child Protective Services with her mother and her sister. Minor continues to attend Astumbo Elementary School and is doing well. Vanessa Nagal was assigned as minor's Case Worker and transition plans were discussed. As per Ms. Nagal, mother is still working on her Service Plan Agreement (SPA) and will not have addressed all that needs to be completed for at least another three (3) months. Ms. Nagal was informed that minor has been in the shelter for five (5) months already and transition needs to take place as soon as possible. Ms. Nagal stated that a Foster Placement Request would be submitted. On two (2) separate occasions, visits were rescheduled and CPS failed to inform shelter.

Shelter continues to provide services for two (2) Chuukese sister ages sixteen (16) and fourteen (14). Minors continue to have visits with their parents on Sundays from 9:00am to 6:00pm. The girls spent Easter break with their older sister at the home of their paternal grandmother. On March 16, 2016, the younger of the girls was suspended from school for fighting. CPS Case Worker M. Chapa was informed of the incident. On March 30, 2016, M. Chapa informed the shelter that the minors will be going on a two (2) week furlough with relatives beginning April 1, 2016 and if all goes well they will not be returning.

The two (2) Marshallese girls ages eleven (11) and nine (9) continue to reside at the shelter. The minors have had no contact with family members. Both minors have completed their intake and assessment with Healing Hearts and the younger of the two (2) has begun counseling sessions with Rosemarie Camacho. The minors will have their first supervised visit with their mother on April 1, 2016.

On March 08, 2016, two Chuukeese siblings; eight (8) year old female and a five (5) year old male were placed in the shelter. Because this is not the first time the children have been at the shelter, they had no problems adjusting. The minors have had two (2) visits with their parents and older siblings. The minors spent Easter break with their family. On March 30, 2016, M. Chapa informed the shelter that the minors will be going on a two (2) week furlough with their parents beginning April 1, 2016 and if all goes well they will not be returning to the shelter.

On March 09, 2016 the two (2) Caucasian girls; ages ten (10) and eight (8) departed the shelter. The girls were placed with their paternal grandparents. The girls had no issues or concerns while in the shelter.

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Maintenance:

January 2016

• On January 22, 2016 a contractor began the work for the repairs on the shelter. Main power to the home was shut off so that the electrical panel could be changed out. The vent in the girl's bathroom was replaced, the front door was sealed and varnished, two (2) additional smoke detectors were installed, and the flow valve was replaced on the water heater and a metal band added to provide more security.

February 2016

We have had no maintenance issues this month.

March 2016

There were no maintenance issues this month.

Trainings:

- January 21, 2016: Team member training for the Guam Homeless Coalition's annual Point in Time Count attended by A. Tagudin, A. Meno, and A. Sanchez.
- February 5, 2016: Fire Extinguisher training attended by A. Meno, A. Sanchez, A. Mendoza, O. Cruz, and F. Cepeda.
- February 26, 2016: Pesticide training facilitated by Ron Carandang and attended by D. Cruz and T. Duenas.
- February 27, 2016: CPR/First Aid training conducted by Artemio Conducto and attended by P. Perez, A. Meno, A. Mendoza, J. Brub, and T. Aflague.
- March 16 and 17, 2016: National Association of Social Workers Guam Chapter Annual Conference "Holistic Transformation for a Healthy Micronesia" attended by Social Worker A. Tagudin.
- March 18, 2016: Fire Extinguisher Training facilitated by the Guam Fire Department and attended by P. Perez, A. Tagudin, D. Cruz, T. Duenas, M. Ngiramolau, M. Choffat, M. Appleby, J. Brub, T. Ruluked, and R. Dinney.

In Kind and Monetary Donations:

• January 8, 2016: Southern High School students from Darlene Shremlar's class donated nonperishable goods and clothing.

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- January 14, 2016: BCBG donated clothing, purses, shoes and accessories valued at \$4,714.99.
- January 18, 2016: Lynette Quitugua donated baby supplies and clothing.
- January 24, 2016: The National Association of Mapua donated \$500.00.
- February 1, 2016: Ageuda Johnston Middle School students from Senora Balajadia's Chamorro class donated toiletries, cleaning supplies, books and clothing.
- February 1, 2016: Calvin Klein donated clothing and belts valued at \$2,034.00.
- February 12, 2016: Donation of nonperishable goods from Southern High School.
- February 13, 2016: Chinese Ladies Association of Guam donated \$1,000.00.
- February 29, 2016: Guam Naval Officers Spouses Connection \$2,842.00.
- March 9, 2016: Presentation of the TakeCare Foundation Grant funds attended by Program Manager P. Perez.
- March 17, 2016: Donation of purses, bags, clothing, and accessories by Calvin Klein in the amount of \$3,383.00.
- March 21, 2016: Donation of nonperishable food items, household cleaning supplies, and toiletries from the Bank of Guam's Card Services and Loan Adjustment Divisions.

CATHOLIC SOCIAL SERVICE-ALEE WOMENS SHELTER POPULATION CATEGORY

QUARTERLY REPORT (JAN-FEB-MARCH)

100000	US TIZEN ETHNICITY		INITIALS AND	AGE	DATE OF	SOCIAL SECURITY		GE OF ILDEN	AB	USE				ITAL TUS			SITU	JATI	ON	SPECIAL	DATE OF
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X		Chamorro	RB 2268	31	11/1/2015	2780		9yrs 6yrs 1yrs	Х	Х		x						***************************************	х	305 SHLETER STAY 0 SERVICES APPLIED	3/1/2016
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X		Chamorro	JR- 2269	46	11/5/2015	6997	14yrs	7yrs 10mos	Х	Х				Х					Х	168 SHLETER STAY 0 SERVICES APPLIED	2/11/16
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X		Chuukese	VK-2278	24	12/19/2015	5815	3yrs		Х		Х								Х	62 SHLETER STAY 0 SERVICES APPLIED	3/4/2016
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	X	Chuukese	ST 2170-1	22	1/6/2015	8315	9mos	2yrs		Х		х				>	×	~	Х	9 SHLETER STAY 6 SERVICES APPLIED	1/8/2016
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X		Chamorro	KC 2281	35	1/22/2016	6141	3Yrs		Х	Х		X							Х	4 SHLETER STAY 3 SERVICES APPLIED 0 RESPITE 3 MEALS 0 TRANSPORTATION	T

CATHOLIC SOCIAL SERVICE-ALEE WOMENS SHELTER POPULATION CATEGORY

QUARTERLY REPORT (JAN-FEB-MARCH)

U CITI	ZEN	ETHNICITY	INITIALS AND	AGE	Date of	SOCIAL SECURITY	A	GE OF		SUSE		N	1AF	RITA	AL	- 1	SIT	UAT	ON	SPECIAL	DATE OF	
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																				5 RESPITE 0 MEALS		
X		Chamorro	CH 2283	36	2/8/2016	772/	8yrs	0.455	l_	V		H	\dashv						<u>. </u>	0 TRANSPORTATION		
		Chamorro	C11 2203	30	2/8/2010	//34	5yrs	19yrs	X	X	Х						:		X	88 SHELTER STAY 3 SERVICES APPLIED	Active	
																			:	O RESPITE		
																				0 MEALS		
\vdash	V	D-1	FD 040= =		- /- /					<u> </u>		\sqcup	_							53 TRANSPORTATION		
	Х	Pohnpeian	EP 2197-5	27	2/8/2016	8427		8yrs	Х	Х		X	١						Х	146 SHELTER STAY	Active	
								2yrs												6 SERVICES APPLIED	Active	
								1yrs												4 RESPITE		
															1						6 MEALS	
\vdash		Kosrean	MP 2284	22	2/12/2016	2606							\dashv	4				ļ		81 TRANSPORTATION		
		KOSTEATI	IVIP 2284	22	2/12/2016	3696		2yrs	Х	X		Х	ļ						Х	69 SHELTER STAY	3/11/2016	
								1yrs												8 SERVICES APPLIED	, , , , , , , , , , , , , , , , , , , ,	
																				O RESPITE		
																				87 MEALS		
X		Filipino	AM 2285	26	2/17/2016	9641	0	0		Х		X	-	_			X		V	11 TRANSPORTATION		
		mpino	AIVI 2203	20	2/17/2010	3041				^		^					Х		Х	44 SHELTER STAY	Active	
																l				8 SERVICES APPLIED		
																				0 RESPITE 69 MEALS		
																				67 TRANSPORTATION		
	Х	Chuukese	AD 2286	27	2/17/2016	4378		6yrs	Х	Х		X	\dashv	+					Х	189 SHELTER STAY		
					,,	,,,,		2yrs	^	^		$ \hat{\ } $							^	2 SERVICES APPLIED	Active	
								1yrs								l				O RESPITE		
								-,												78 MEALS		
																				49 TRANSPORTATION		

CATHOLIC SOCIAL SERVICE-ALEE WOMENS SHELTER POPULATION CATEGORY QUARTERLY REPORT (JAN-FEB-MARCH)

CITIZ	'EN	ETHNICITY	INITIALS AND	AGE	Date of	SOCIAL SECURITY		GE OF	AB	USE				ITA TUS			SIT	TUAT	ON	SPECIAL	DATE OF
YES	10		CASE NO		Entry	NUMBER	BOY	GIRL	PHY	ЕМО	М	S	D	c s	SP	W	PRG	RPE	ЕМЕ	SERVICES	DEPARTURE
X		Native Amer	TM 2287	29	3/2/2016	5899	10YRS	8YRS	Х	Х	Х								Х	116 SHELTER STAY	A
							4YRS													9 SERVICES APPLIED	Active
																				4 RESPITE	
																				60 MEALS	
 			17.000									_	\downarrow		_					24 TRANSPORTATION	
X		Chamorro	LT 2288	31	3/4/2016	6059	2YRS	8YRS		Х		X							Х	15 SHELTER STAY	3/8/2016
															l					3 SERVICES APPLIED	3/6/2010
																				O RESPITE	
	Ì												1							9 MEALS	
X	\dashv	Chamorro	DQ 2289	36	3/12/2016	2127						_	4	4	_					3 TRANSPORTATION	
		Chamorto	DQ 2203	30	3/12/2016	3127	0	0		Х		X		ı						1 SHELTER STAY	3/12/2016
																				2 SERVICES APPLIED	
																				O RESPITE	
														l	l	1				1 MEALS	
X	_	CHAMORRO	DU 2290	39	3/15/2016	8207	0	0	Х	Х		+	+	+	X			ļ	\ \	1 TRANSPORTATION	
			22230		3, 13, 2010	0207	U	U	^	^		ı		- '	^				Х	17 SHELTER STAY	Active
																				3 SERVICES APPLIED 0 RESPITE	
													1	ı						48 MEALS	
														ı						8 TRANSPORTATION	
	Х	JAPANESE	YD 2291	36	3/17/2016		0	0		Х	х	\dagger	\dagger	┪	\dashv				Х	9 SHELTER STAY	
																				3 SERVICES APPLIED	3/25/2016
													1							O RESPITE	
																				15 MEALS	
															Ì					2 TRANSPORTATION	
	X	Filipino	AA 2292	36	3/27/2016	459	4yrs	12yrs	Χ	Х	X	\top	T	T	1	7			Х	25 SHELTER STAY	
								11yrs												3 SERVICES APPLIED	Active
								6yrs												O RESPITE	
											İ					l				15 MEALS	
							l											<u> </u>		0 TRANSPORTATION	

CATHOLIC SOCIAL SERVICE-ALEE WOMENS SHELTER POPULATION CATEGORY

QUARTERLY REPORT (JAN-FEB-MARCH)

US CITIZEN ETHNICITY YES NO	INITIALS AND CASE NO	AGE	Date of Entry	SOCIAL SECURITY NUMBER	AGE OF CHILDEN BOY GIRL	ABUSE PHY EMO	MARI STAT MSDC	'US	SITUATION PRG RPE EME	SPECIAL SERVICES	DATE OF DEPARTURE
										SHLETER STAY SERVICES APPLIED RESPITE MEALS TRANSPORTATION	
						MARITAL ST	ATUS:				
TOTAL NUMBER OF						SINGLE: MARRIED: DIVORCE:	10 6 0	_ SE	MONLAW 2 PARATED 2 NDICATED	WIDOW	
TOTAL NUMBER OF F ABUSE TOTALS	18	11 2	PHYSICAL SEXUAL	1	NOTI	MOTIONAL NIDICATED		SITUAT	TIONAL STATUS: PREGNANT RAPED	EMERGENCY NOT INDICATED	18
	ВОТН	(PHYSIC	AL/SEXUAL)	D Cu		v PEREZ	12	MAY and a state of the state of			

Alee Childrens Shelter Population Category Quarterly Jan-Feb-Mar 2016

PROPERTY.	istianos sociologias.						Jan-F	eb-Mar 2016				
CITI YES	IS IZEN NO	ETHNICITY	INITIALS AND CASE NO.	DATE OF ADMISSIONS	SOCIAL SECURITY NUMBER	AGE	MALE	FEMALE	ABUSE OR NEGLECT	SPECIAL SERVICES	NO.	DATE OF DEPARTURE
X		Chamorro	D.S.	10/05/15		9		1	Neglect	GENERAL SERVICES	182	A
			34-2015						Ü	MEALS	415	
										TEACHING	546	
										ACTIVITIES	363	
										MEDICATION/Vitamins	0	
										CONTACTS	14	
										TRANSPORTATION	131	
	X	Chuukese	J.T	02/05/16		16		1	Sexual Abuse	GENERAL SERVICES	101	
			40-2016							MEALS	203	
										TEACHING	293	
										ACTIVITIES	196	
										MEDICATION/Vitamins	0	
										CONTACTS	12	
										TRANSPORTATION	80	
	X	Chuukese	E.T.	02/05/16		14		1	Sexual Abuse	GENERAL SERVICES	101	
-			41-2016							MEALS	201	VVVVVVVVVVVVVVVVVVVVVVVVVVVVVVVVVVVVVV
										TEACHING	294	
										ACTIVITIES	196	
										MEDICATION/Vitamins	0	
			7		7					CONTACTS	9	
										TRANSPORTATION	74	
Х		Caucasian	H.A.	02/11/16		10		1	Sexual Abuse	GENERAL SERVICES	54	3/9/2016
			42-2016							MEALS	138	
					Remarks to the second s					TEACHING	168	
					· ·					ACTIVITIES	112	
										MEDICATION/Vitamins	0	
										CONTACTS	7	
				*****						TRANSPORTATION	38	

Alee Childrens Shelter Population Category

US		INITIALS AND	DATE OF	SOCIAL		Quarterly			25 1-39-15	DATE OF
CITIZEN YES NO	ETHNICITY	CASE NO.	ADMISSIONS	SECURITY NUMBER	AGE M	ALE FEMALE	ABUSE OR NEGLECT	SPECIAL SERVICES	NO.	DEPARTURE
X	Caucasian	H.B.	02/11/16		8	1	Sexual Abuse	GENERAL SERVICES	54	3/9/2016
		43-2016						MEALS	138	3/3/2010
								TEACHING	168	
								ACTIVITIES	112	
								MEDICATION/Vitamins	0	
								CONTACTS	7	
								TRANSPORTATION	38	
X	Marshallese	A.K.	02/25/16		11	1 1	Sexual Abuse	GENERAL SERVICES	71	
		44-2016						MEALS	168	
								TEACHING	216	
						7		ACTIVITIES	144	
								MEDICATION/Vitamins	0	
								CONTACTS	6	
						j		TRANSPORTATION	38	
×	Marshallese	A.G.	02/25/16		9	1	Sexual Abuse	GENERAL SERVICES	71	
		45-2016				1		MEALS	168	
								TEACHING	216	
						***************************************		ACTIVITIES	144	
						777		MEDICATION/Vitamins	0	
				- Common of the			,	CONTACTS	6	
,								TRANSPORTATION	38	
(Chuukese	C.P.	03/08/16		8	1	High Risk	GENERAL SERVICES	29	
		38-2015-01						MEALS	68	
								TEACHING	90	
								ACTIVITIES	60	
- Inches						**		MEDICATION/Vitamins	0	
	and the second s							CONTACTS	3	
								TRANSPORTATION	28	

Alee Childrens Shelter Population Category Ouarterly

US			Parties and a supplied the supplied of the sup	V/88-28-28-28-28-28-28-28-28-28-28-28-28-2	103.33 (68	legation de la Colonia de la C)uarterly		T .	CERTAIN CONTRACT OF THE	
\$100 CONTRACTOR (A.C.)		INITIALS AND	DATE OF	SOCIAL							DATE OF
CITIZ		CASE NO.	ADMISSIONS	SECURITY					SPECIAL		DEPARTURE
YES	10	ale and a second		NUMBER	AGE	MALE	FEMALE	ABUSE OR NEGLECT	SERVICES	NO.	
X	Chuukese	O.P.	03/08/16		5	1		High Risk	GENERAL SERVICES	29	
		39-2015-01						_	MEALS	68	
									TEACHING	90	
									ACTIVITIES	60	
									MEDICATION/Vitamins	0	
									CONTACTS	3	
									TRANSPORTATION	28	
									GENERAL SERVICES	20	
				Villa and and and and and and and and and an					MEALS		
									TEACHING		
									ACTIVITIES		
									MEDICATION/Vitamins		
									CONTACTS		
									TRANSPORTATION		
									GENERAL SERVICES		
									MEALS		
									TEACHING		
									ACTIVITIES		
									MEDICATION/Vitamins		
									CONTACTS		
									TRANSPORTATION		
						-		**************************************	GENERAL SERVICES		
									MEALS		
									TEACHING		
									ACTIVITIES		
									MEDICATION/Vitamins		
									CONTACTS		
									TRANSPORTATION		
	A Principle of the Control of the Co		темперительного по стоя высота в собщение в принципальной достигности.	terroroman estate a restate a	terres especial	nontribution and parallel of	Sprance and the second	THEOGRAPHIC CONTROL TO CONTROL	boussessement and the second s	······································	
	TOTAL NUMBER C	OF CHILDREN FO	R THE MONTH :						GENERAL SERVICES:	692	
	5545								MEALS	1567	
	BOYS	1	GIRLS	8					TEACHING	2081	
									ACTIVITIES	1387	
									MEDICATION/Vitamins	00	
	REPORT SUBMITT	ED BV-	Dame H. D	lev er					CONTACTS	67	
Barrer Co.	MELONI SODIVILI	LUDI	Paula		***************************************				TRANSPORTATION	493	
			Program								
			riogiani	iviariagei							
hindre and a second	2010/10/4 Elemente en		CONTROL OF THE PROPERTY OF THE	WOODER TO THE THE PROPERTY OF	No. Attended to the same	-comment of the constant				+44/404/404/404/00cm/management of the first	no processi na manganganganganganganganganganganganganga